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No.S.14025/10/2002/MS  
Government of India  
Ministry of Health and Family Welfare  
Department of Health and Family Welfare

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Nirman Bhawan, New Delhi

Dated the 26<sup>th</sup> May, 2015

OFFICE MEMORANDUM

Subject : Revision of rate and guideline for reimbursement of expenses on purchase of Hearing AIDS Under CSMA Rules, 1944 and CGHS- Regarding

With reference to the above mentioned subject the undersigned is directed to refer to the Office Memorandum of even no dated 21.03.2012 , 17.11.2006 and 28.10.2002 and OM No S.14025/36/93/MS dated 26.03.94 and 17.08.99 and to state that on the basis of recommendation of an Expert Committee, it has been decided to revise the rates and guidelines for hearing aids to be reimbursed under CS(MA) Rules, 1944 and CGHS.

2. The revised ceiling rates fixed for various types of hearing –aids (for one ear) are as under:-

Body worn/Pocket type	Rs.3000/-
Analogue BTE	Rs. 7000/-
Digital BTE	Rs. 15000/-
Digital ITC/CIC	Rs. 20000/-

The cost of hearing aids shall include all taxes in including VAT and Shall carry 3 year warranty. The cost of Analogue BTE/Digital BTE/ITC/CIC type hearing aid shall also include the cost of hearing mould.

3. Beneficiaries covered under CS (MA) Rules /CGHS shall be eligible to obtain hearing aid as per the following guidelines:

- (i). Patients/Beneficiaries should be properly referred to CGHS/Government hospital ENT specialist from the parent CGHS wellness centre ( A computerized referral printout should be made wherever computerization has been done).
- (ii). It would be mandatory to carry CGHS Beneficiary's ID card (in original) whenever the CGHS beneficiaries visit the CGHS/Government ENT specialist for consultation and Audiometric test.
- (iii). The ENT specialist of CGHS /Government hospital shall then recommend a hearing aid on basis of Audiometric and Audiological assessment, specifying the type of hearing aid most suited for the Beneficiary. The 'Audiogram report' shall be authenticated by the ENT specialist/Consultant of the CGHS/Government hospital.

4. The permission to procure hearing aid shall be granted by the ADDITIONAL DIRECTOR(Zonal) of CGHS-ZONAL OFFICE in case of CGHS pensioner beneficiaries, and by the HEAD OF DEPARTMENT/OFFICE in case of serving employees and CGHS beneficiaries of Autonomous bodies on the basis of Recommendation of a CGHS/Government ENT specialist, and an 'undertaking' that the beneficiary has not been reimbursed the cost of hearing - aid in the preceeding five years.

5. Reimbursement claim shall be submitted to CGHS ZONAL OFFICE through the CMO -Incharge of the Concerned dispensary by CGHS Pensioner benficieries in the prescribed medical reimbursement claim form along with the following documents :-

- a) Referral letter from parent CGHS Wellness Centre (computerized Slip where computerization is done already).
- b) Copy of 'prescription' of ENT consultant (CGHS/Govt.Hospital) with the 'Audiogram' report duly authenticated by the treating ENT consultant (CGHS/Govt).
- c) Copy of CGHS Card.
- d) Bill /Reciept (in original) carrying details of the hearing - aid seller i.e. NAME, QUALIFICATION, AND RCI/MCI REGISTRATION NUMBER of the hearing - aid seller.
- e) The 'permission letter' to purchase hearing - aid (in original).
- f) Empty Box/boxes or the Carton(s) with the label showing details of the hearing aid supplied.

In case of the other beneficiaries, the medical claim shall be submitted to the concerned Ministry / Department /Office . Reimbursement shall be limited to the ceiling rate or actual cost of the hearing – aid, whichever is less.

6. Records of permissions granted for procurement of hearing - aids shall be maintained by CGHS in respect of pensioner CGHS beneficiaries and by the concerned Ministry/Department /Office in respect of other beneficiaries.

7. Replacement of hearing - aid may be permitted after 5 years on the basis of condemnation certificate issued by a technical expert and on approval of CGHS/Government ENT Surgeon. Maintenance and repair will be the responsibility of the beneficiary.

8. These orders shall supercede all the earlier orders issued on the subject.

9. The revised rates and guidelines shall come into force from the date of issue and shall be valid for a period of two year or till further revision, whichever is earlier.

10. This issues with the approval of Integrated Finance Division of Ministry of Health & Family Welfare

  
(Sunil Kumar Gupta)

Under Secretary to the Govt. of India

To

1. All Ministries/Departments of Government of India.
2. All States/UTs Governments.
3. Office of the Comptroller and Auditor General of India, Bahadur Shah Zafar Marg, New Delhi-110002.
4. CMO(SRA), Dte.GHS.
5. DDG(M), Dte.GHS.
6. Dte.GHS (M.G.-II Section), with 50 spare copies.
7. All officers/Sections in the Ministry of Health & FW.
8. CGHS(P) Section.
9. Internal Finance Division, M/o Health & FW
10. Swamy Publishers (P) Ltd., P.B. No.2468, R.A. Puram, Chennai-600028.
11. Swamy Publishers (P) Ltd., 4855, 24, Ansari Road, Daryaganj, New Delhi.
12. Shri Umaraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi-110001.
13. All Staff Side members of National Council (JCM).
14. NIC Division, Nirman Bhavan, New Delhi, with the request that same may be put on the website of this Ministry under the link of CS(MA) Rules.
15. Guard File of M.S. Section.



No: S..14025/10/2002/MS  
Government of India  
Ministry of Health & Family Welfare  
Department of Health & Family Welfare  
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Nirman Bhawan, New Delhi 110 108  
Dated the 21<sup>st</sup> March, 2012.

**OFFICE MEMORANDUM**

Subject: Revision of rates and guidelines for reimbursement of expenses on purchase of Hearing Aids under CS(MA) Rules, 1944 and CGHS- regarding

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With reference to the above mentioned subject the undersigned is directed to refer to the Office memoranda of even No. dated 17.11.2006 and 28.10.2002 and OM Nos. S.14025/36/93/MS dated 26.03.94 and 17.08.1999 and to state that on the basis of recommendations of an Expert Committee, it has been decided to revise the rates and guidelines for hearing aids to be reimbursed under CS (MA) Rules, 1944 and CGHS.

2. The revised ceiling rates fixed for various types of Hearing Aids (for one ear) are as under:

Body worn / Pocket type	Rs. 2,500/-
Analogue BTE	Rs. 7,000/-
Digital BTE	Rs. 20,000/-
ITC/CIC	Rs. 25,000/-

The cost of hearing aid shall include all Taxes including VAT and shall carry '3' year Warranty.

The cost of Analogue BTE / Digital BTE / ITC / CIC type hearing aid shall also include the cost of ear mould.

3. Beneficiaries covered under CS(MA) Rules, 1944 /CGHS shall be eligible to obtain hearing aid after the same has been recommended by a Government E.N.T. Specialist on the basis of audiometric and audiological assessment. ENT Specialist shall specify the type of hearing aid most suited for the beneficiary.

4. The permission to procure hearing aid shall be granted by Chief Medical Officer in-charge of CGHS Wellness Centre in case of CGHS pensioner beneficiaries and by the Head of Department /Office in case of serving employees and CGHS beneficiaries of Autonomous Bodies on the basis of recommendation of a Government Specialist and an undertaking that the beneficiary has not been reimbursed the cost of hearing aid in the preceding Five years.

5. Reimbursement claim shall be submitted to CGHS through CMO i/c of concerned dispensary by CGHS Pensioner beneficiary in the prescribed medical reimbursement claim

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form along with a photo copy of CGHS card, original bill of the Hearing aid and original copy of the permission letter. In case of other beneficiaries, the medical claim shall be submitted to the concerned Ministry/ Department / Office. Reimbursement shall be limited to the ceiling rate or actual cost of the hearing aid, whichever is less.

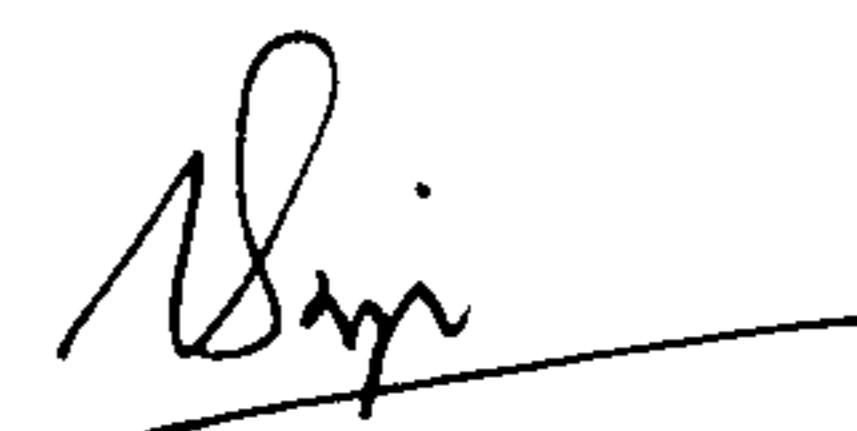
6. Record of permissions granted for procurement of hearing aids shall be maintained by CGHS in respect of pensioner CGHS beneficiaries and by concerned Ministry / Department/ Office in respect of other beneficiaries.

7. Replacement of hearing aid may be permitted after 5 years on the basis of condemnation certificate issued by a technical expert and on approval of a Government ENT Surgeon. Maintenance and repair will be the responsibility of the beneficiary.

8. These orders shall supercede all the earlier orders issued on the subject.

9. The revised rates and guidelines shall come into force from the date of issue and shall be valid for a period of two years or till further revision, whichever is earlier.

10. This issues with the concurrence of Integrated Finance Division vide Dy.No. 5894 dated 19.03.2012 of the office of AS&FA, Min. of Health & Family Welfare.



**(V.P. Singh)**

**Deputy Secretary to the Government of India**

**Ph. No. 23061831**

To:

- 1 All Ministries / Departments, Government of India
- 2 Director, CGHS, Nirman Bhawan, New Delhi
- 3 Addl.DDG(HQ)/All Additional Directors /Joint Directors of CGHS cities outside Delhi
- 4 All Pay & Accounts Officers under CGHS
- 5 Additional Director (Hqrs)/Additional Director (SZ)/(CZ)/(EZ)/(NZ),CGHS, New Delhi
- 6 JD (Gr.)/JD(R&H), CGHS Delhi
- 7 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan. New Delhi
- 8 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare
- 9 Admn.I / Admn.II Sections of Dte.GHS
- 10 Rajya Sabha / Lok Sabha Secretariat
- 11 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
- 12 U.P.S.C.
- 13 Finance Division
- 14 Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.

- 15 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary (HR)/ Secretary (AIDS Control), Ministry of Health & Family Welfare
- 16 PPS to DGHS /SS&MD, NRHM / AS (H) /AS & DG (CGHS)
- 17 Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 18 Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 19 All Staff Side Members of National Council (JCM) (as per list)
- 20 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi
- 21 All Offices / Sections / Desks in the Ministry
22. UTI-ITSL , 153/1, First floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 23 Sr. Technical Director, NIC, MOHFW, Nirman Bhawan, New Delhi with the request to upload it on the website of CGHS.
- 24 Office Order folder